

UPMC Presbyterian  
UPMC Montefiore

UPMC Eye & Ear Institute  
Falk Medical Building

Kaufmann Medical Building  
Western Psychiatric Institute  
and Clinic of UPMC



### Information Desks

UPMC Presbyterian  
main lobby, 3<sup>rd</sup> floor  
UPMC Montefiore  
7<sup>th</sup> floor main lobby  
Falk Medical Building  
2<sup>nd</sup> floor lobby

### Information Phones

Presbyterian-Montefiore  
pedestrian bridge across from  
Eye & Ear Institute elevators  
near UPMC Montefiore,  
8<sup>th</sup> floor

UPMC Presbyterian  
3<sup>rd</sup> floor, main intersection

### Meals and Refreshments

UPMC Presbyterian Cafeteria  
11<sup>th</sup> floor; Daily, 6:30 a.m.  
to 2:30 a.m. Daily menu:  
**412-647-4EAT (4328)**

UPMC Montefiore Cafeteria  
4<sup>th</sup> floor; Weekdays, 6:30 a.m.  
to 2 p.m.

LHAS Café on Seventh  
UPMC Montefiore, 7<sup>th</sup> floor,  
near main lobby; Weekdays,  
10:30 a.m. to 7:15 p.m.  
**412-802-8644**

Falk Café  
Falk Medical Building,  
1<sup>st</sup> floor lobby  
Weekdays, 7 a.m. to 1:30 p.m.

Coffee Kiosks  
UPMC Presbyterian  
Starbucks, 1<sup>st</sup> floor; Weekdays,  
6:30 a.m. to 8 p.m.  
Weekends,  
6:30 a.m. to 3 p.m.

UPMC Montefiore, 7<sup>th</sup> floor  
main lobby  
Weekdays, 6 a.m. to 5 p.m.  
Weekends, 10 a.m. to 2 p.m.  
Thomas Starzl Biomedical  
Science Tower  
Main floor; Weekdays, 7 a.m.  
to 1:30 p.m.

### Vending Machines

UPMC Presbyterian  
Ground floor  
UPMC Montefiore  
4<sup>th</sup> floor and 5<sup>th</sup> floor  
garage area  
Kaufmann-Montefiore  
pedestrian bridge

### Gift and Floral Shops

LHAS Windows on Seventh  
Floral and Gift Shop  
UPMC Montefiore, 7<sup>th</sup> floor  
main lobby  
Weekdays, 9 a.m. to 5 p.m.  
Closed Saturday and Sunday  
**412-648-6107**

LHAS Presbyterian Floral and  
Gift Shop  
UPMC Presbyterian, 1<sup>st</sup> floor  
Weekdays, 9 a.m. to 5 p.m.  
Saturdays, 10 a.m. to 2 p.m.  
Closed Sunday  
**412-647-3181**

### Conveniences

Bank  
PNC Bank  
UPMC Presbyterian, 1<sup>st</sup> floor  
Weekdays, 7 a.m. to 4 p.m.  
Closed weekends  
**412-578-0340**

Bank Machines  
UPMC Presbyterian, 1<sup>st</sup> floor  
and 11<sup>th</sup> floor  
UPMC Montefiore, 7<sup>th</sup> floor  
main lobby  
Falk Medical Building,  
2<sup>nd</sup> floor lobby

### Pharmacy

Falk Pharmacy  
Falk Medical Building  
Weekdays, 7:30 a.m. to  
5:30 p.m.  
Closed weekends  
**412-623-6222**  
UPMC Presbyterian  
Prescription Shop  
1<sup>st</sup> floor; daily, 7 a.m. to 11 p.m.  
Open holidays  
**412-864-0900**

### Foreign Language Services

Language interpreter  
**412-648-6262**

### Hearing Needs

Sign language  
**412-647-7615**  
TDD  
Ask the patient unit staff

### Condition Help

A hotline to call if the patient  
is unable to get the attention  
of a health care provider  
**412-647-3131**

### Patient and Family Support

Patient Relations  
Assistance with concerns  
about patient care or rights  
**412-647-7615**

International Patient Relations  
Auxiliary services for  
international patients  
and families  
**412-648-6262**

### Pastoral Care

UPMC Presbyterian  
Interfaith chapel, 11<sup>th</sup> floor  
UPMC Montefiore  
Interfaith meditation room,  
7<sup>th</sup> floor main lobby  
Full-time chaplains:  
**412-647-7560**

### Other Services

Wheelchair escort  
Ask at an Information Desk,  
on an Information Phone, or  
**412-647-3636**  
Scooters also available

Security service  
Available 24 hours a day  
**412-647-3191**

## Guide to UPMC Presbyterian and Its Oakland Facilities

Your Care. Our Commitment.

**Parking available in the Presby Garage! You may enter at the Main Entrance of the Eye & Ear Institute. Lab and Room 150 are located on the Main Floor (to the left of the Main entrance as you walk in from Lothrop St.) To the right if you enter from Darragh St.**

## Walking Map



## Distances

Walkways and bridges allow you to walk indoors between UPMC buildings.

**Connector between Falk Medical Building and UPMC Presbyterian**  
Medium distance: about 1 city block or 2 football fields long, or 1/10 mile.  
1 long, steep incline at one end.

**Pedestrian bridge between UPMC Presbyterian 3<sup>rd</sup> floor and UPMC Montefiore 8<sup>th</sup> floor**  
Long distance: about 1 1/2 city blocks or 3 football fields long.

Long level stretches: 1 long, steep incline at one end; 2 short inclines at the other end; 2 turns.

**Pedestrian bridge and hall between UPMC Montefiore 7<sup>th</sup> floor main elevators and Kaufmann Medical Building 9<sup>th</sup> floor**  
Long distance: almost 1 1/2 city blocks or 3 football fields long.

Hall has 2 turns; bridge is a mild incline and straight.

**Total inside trip between Falk Medical Building and Kaufmann Medical Building**  
Very long distance: about 4 city blocks or 4/10 of a mile.

## Wheelchairs and Scooters

The walkways and bridges can be long. If you think the walks may be too long for you, ask for a wheelchair or a scooter.

For wheelchairs call **412-647-3636**.

For scooters go to one of Information Desks and an Information Desk representative will be happy to assist.

UPMC policy prohibits discrimination or harassment on the basis of race, color, religion, ancestry, national origin, age, sex, genetics, sexual orientation, gender identity, marital status, familial status, disability, veteran status, or any other legally protected group status. Further, UPMC will continue to support and promote equal employment opportunity, human dignity, and racial, ethnic, and cultural diversity. This policy applies to admissions, employment, and access to and treatment in UPMC programs and activities. This commitment is made by UPMC in accordance with federal, state, and/or local laws and regulations.

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## Major Highway Routes to Oakland

UPMC Presbyterian is located in the Oakland section of Pittsburgh, 3 miles from downtown.

### Via Interstates 79 and 279

#### From the North

Take I-79 south to Exit 72 (I-279 south), 2 miles south of Wexford/Route 910. Near downtown Pittsburgh, take Exit 2A (sign reads Veterans Bridge) to I-579. Follow the signs to Monroeville. The road forks in about 2 miles; take the left fork to Forbes Ave./Oakland (do not exit onto I-376 east). Stay in the right lane, and take the Forbes Ave. ramp. You will exit onto Forbes Ave., a one-way street. See the parking map below.

#### From the South

Take I-79 north to Exit 59A (I-279). Follow I-376 east through the Fort Pitt Tunnel, and continue to I-376 east (sign reads Monroeville). Follow I-376 east and take Exit 72A (Forbes Ave./Oakland). You will exit onto Forbes Ave., a one-way street. See the parking map below.

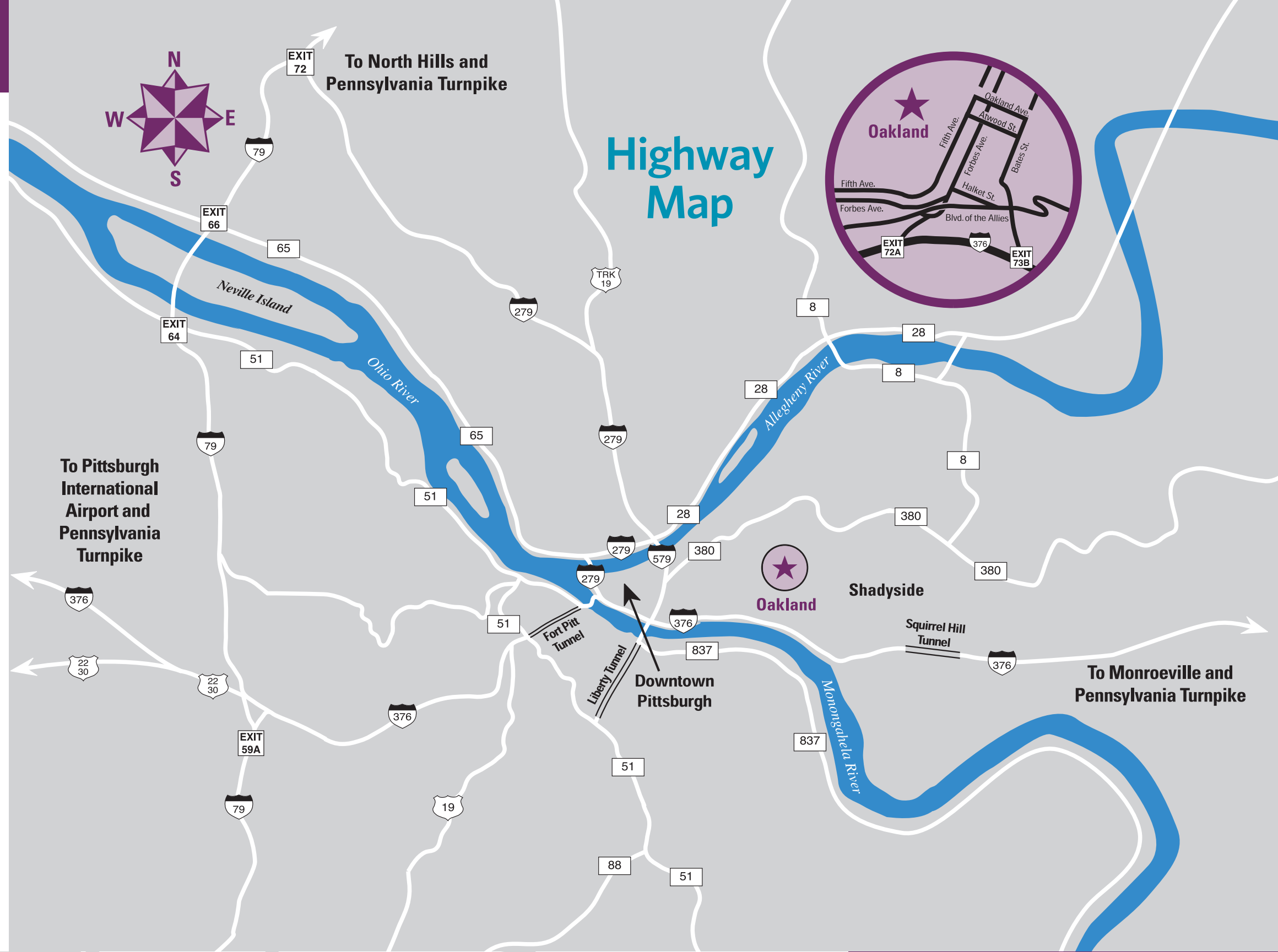
### Via the Pennsylvania Turnpike

#### From the East

Take the Pennsylvania Turnpike to Exit 57 (Pittsburgh/Monroeville) to I-376 west. From I-376 west, take Exit 73B (Oakland/Bates St.). Follow Bates St. to the 1<sup>st</sup> stoplight, and turn left onto the Boulevard of the Allies. At the 1<sup>st</sup> stoplight on the Boulevard of the Allies, turn right onto Halket St. Follow Halket past Magee-Womens Hospital (on the left), continue to the 1<sup>st</sup> stoplight, and turn right onto Forbes Ave., a one-way street. See the parking map below.

#### From the West

From the Pennsylvania Turnpike, take Exit 10 for I-376 east (old Rt. 60 south). Follow I-376 east through the Pittsburgh International Airport through the Fort Pitt Tunnel, toward Monroeville (I-376 east). Continue on I-376 east and take Exit 72A (Forbes Ave./Oakland). You will exit onto Forbes Ave., a one-way street. See the parking map below.



## Directions From Forbes Ave. to UPMC Parking

### Falk Medical Building

Follow Forbes Ave. to Atwood St. Turn left onto Atwood, go 1 block, and go across Fifth Ave. (a one-way street for all traffic except buses) to the Falk driveway.

### Kaufmann Medical Building

Follow Forbes Ave. to Atwood St. Turn left onto Atwood, go 1 block, and go across Fifth Ave. (a one-way street for all traffic except buses) to the Falk driveway. Drive through 2 stoplights. On the right, just past Darragh St., are the entrances to the Kaufmann Medical Building and the Kaufmann Garage [P-4].

### UPMC Montefiore

Follow Forbes Ave. to Atwood St. Turn left onto Atwood, go 1 block, and turn left onto Fifth Ave. (a one-way street for all traffic except buses). At the 2<sup>nd</sup> stoplight, turn right onto Darragh St. For the main entrances to UPMC Montefiore and the Montefiore Garage [P-3] and for valet parking [V-2], drive up Darragh, turn left onto Terrace St., and turn left again into the Buffalo St. driveway.

### UPMC Presbyterian and Eye & Ear Institute

Follow Forbes Ave. to Atwood St. Turn left onto Atwood, go 1 block, and turn left onto Fifth Ave. (a one-way street for all traffic except buses). At the 1<sup>st</sup> stoplight, turn right onto Lothrop St. The entrance to UPMC Presbyterian is 1 block up on the right. Turn into the main driveway for drop-off or for valet parking [V-1]. To self-park, entrances to the Presbyterian Garage are just past the hospital's main driveway, on the left side of Lothrop [P-1] and on Terrace St. [P-2].

### Western Psychiatric Institute and Clinic of UPMC

Follow Forbes Ave. to Oakland Ave. and turn left. Follow Oakland, cross Fifth Ave., and drive straight onto DeSoto St. For the main entrance to Western Psychiatric, turn right onto O'Hara St. The main entrance is on the left, and just past it is a public parking facility. For handicapped-access, stay on DeSoto and pull up to the entrance at the right. For valet parking [V-1], follow directions to UPMC Presbyterian (above).

## Parking, Valet, and Bus

### Valet Parking

Valet service for UPMC Presbyterian is available in the hospital's main driveway [V-1] on weekdays, 4:45 a.m. to 10 p.m. Valet service for UPMC Montefiore [V-2] operates at its main entrance on the 7<sup>th</sup> level in the circle driveway off Buffalo St. on weekdays, 6 a.m. to 6 p.m.

Valet service operates in the rear driveway of Falk Medical Building [V-3] on weekdays, from 6 a.m. to 6 p.m. (After 6 p.m., retrieve vehicles from the valet service in UPMC Presbyterian's main driveway.) There is no valet service at the Kaufmann Garage.

### Parking Garages

The Presbyterian Garage [P-1, P-2] and Montefiore Garage [P-3] are open 24 hours a day. The Kaufmann Garage [P-4] is open weekdays, 6 a.m. to 10 p.m. For parking rates, discount programs, and other questions, call UPMC Parking Operations weekdays, 8 a.m. to 5 p.m., at **412-647-3194**.

To request evening escort service from the hospital to a vehicle in these garages, call UPMC Security at **412-647-3191**.

For more information visit [UPMC.com](http://UPMC.com).

### Bus Service

Port Authority offers convenient bus service to Oakland from the metropolitan area. Route schedules and maps are available in the lobbies of UPMC Presbyterian and UPMC Montefiore. For more information, call Port Authority customer service at **412-442-2000**.